



TERMS AND CONDITIONS:

Check In time - 13:00 hour

Check Out time - 11:00 hour

Late Checkout: Late Checkout is subject of availability. Extended stay for late checkout until 18:00 hour will be charged 50% from the daily price, and after 18:00 hour will be charged 100%.

Early Check in: Early Check in is subject of availability. Early check in before 13:00 hour, will be charged 30% from the daily price.

Daily Stay: Daily stay from 09:00 hour until 18:00 hour will be charged 70% from the daily price.

Reservation deposit: Guests are required to provide details of their credit card as a guarantee for their reservation. The details needs to be sent by e-mail with the Credit Card Pre-Authorization form received from Reservation Agent. Reservation will be confirmed only when the authorization of the total amount for the stay of the guest will be verified.

Deposits in cash to confirm a reservation may also be done at the reception at the property. Mi Casa will not confirm any booking for witch a deposit has not been secured.

Prices that are given to the guest are agreed on a specific date. For any date modifications from the guest regarding their stay, Mi Casa reserves the right to offer different price with earlier notice. Basic price is for single use, for every extra adult 15 euros are paid additionally.

The Hotel accepts – Cash (Local Currency - MKD), Visa, Master, Maestro.

Extra Chargeable: Mini Bar, Restaurant, Laundry, Hotel Telephone, Spa Center, Transfer, Rent a Car, City Tours, Early Check in/Late Checkout (subject of availability).

Cancellation Policy: If reservation is cancelled or modified 3 or more days before arrival, no extra charges will be done. If cancelled or modified within 3 or less days before arrival, Mi Casa will charge 100% from first night. In case of no show, the full amount of the reservation will be charged. Mi Casa reserves the right to authorize amount for the accommodation for more than 1 night.

Children policy: For children 0-2 years – Free baby cot – Earlier reservation is required.

For children under the age of 12 years – No extra costs – Earlier reservation for extra bed is required.

For children from 12 years and more – Full price as an adult will be charged.

NOTICE TO GUESTS:

This property is privately owned and the management reserves the right to refuse service to anyone. Management will not be responsible for accidents or injury to guests or for loss of money, jewelry or valuables of any kind. Management will not be responsible for any item left in the room, outside of the safe deposit box.